

## TCPN# FY04-22 CITI Bank Scam Alert

**Note: Level 3 APCs - IT IS YOUR RESPONSIBILITY TO GIVE THIS NOTICE WIDEST DISSEMINATION TO GTCC PROGRAM PARTICIPANTS IN YOUR HIERARCHY.**

The attached CITI Bank email is a SCAM...It has been identified and if you receive this e-mail please delete it without responding.

According to spokespeople for MasterCard and Visa, the scam scenario contains big clues that tell you the email is bogus. The banks would not ask APC, Cardholders or any individuals to verify that they possess a credit card. The banks already have all the account information they need.

If in the future you should receive a questionable notice from CitiBank forward a copy to [SPOOF@CITICORP.COM](mailto:SPOOF@CITICORP.COM) they will respond and verify legitimacy.

We realize these scams are becoming more frequent, but by being proactive we may be able to protect our cardholders and thwart any compromise down the road.



Dear CitiBank customer,

Recently there have been a large number of identity theft attempts targeting CitiBank customers. In order to safeguard your account, we require that you confirm your banking details.

This process is mandatory, and if not completed within the nearest time your account may be subject to temporary suspension.

To securely confirm your Citibank account details please go to:

[https://web.da-us.citibank.com/signin/scripts/login/user\\_setup.jsp](https://web.da-us.citibank.com/signin/scripts/login/user_setup.jsp)

Thank you for your prompt attention to this matter and thank you for using CitiBank!

Citi® Identity Theft Solutions

Do not reply to this email as it is an unmonitored alias

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Helpdesk  
Government Travel Charge Card  
DON eBusiness Operations Office  
Card Management  
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Mechanicsburg, PA 17055  
Fax: (717) 605-9362  
[travel\\_card@navsup.navy.mil](mailto:travel_card@navsup.navy.mil)